#### 305772



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December 9, 2022

**Via Electronic Filing** 

The Honorable Martin Oberman, Chairman Surface Transportation Board 395 E Street, SW Washington, DC 20423-0001

The Honorable Michelle Schultz, Vice Chairman Surface Transportation Board 395 E Street, SW Washington, DC 20423-0001

The Honorable Patrick Fuchs Surface Transportation Board 395 E Street, SW Washington, DC 20423-0001

The Honorable Robert Primus Surface Transportation Board 395 E Street, SW Washington, D.C. 20423-0001

The Honorable Karen Hedlund Surface Transportation Board 395 E Street, SW Washington, D.C. 20423-0001

#### Re: Docket No. EP 772– Oversight Hearing Pertaining to Union Pacific Railroad Company's Embargoes

Dear Chairman Oberman, Vice Chairman Schultz and Board Members Fuchs, Primus, and Hedlund:

Pursuant to the Surface Transportation Board's December 7, 2022 Order in Docket No. EP 772, Union Pacific is hereby providing the enclosed material for use during its testimony on December 13<sup>th</sup>. Please let us know if you have any questions.

Sincerely James B. Boles

Enclosure

cc: Ms. Cynthia T. Brown, Chief, Section of Administration, Office of Proceedings

UNION PACIFIC RAILROAD 1400 Douglas Street, MS 1580 Omaha, Nebraska 68179 James B. Boles Vice President Law Department P 402-544-5543

## **EP 772: OVERSIGHT HEARING PERTAINING TO EMBARGOES**

Union Pacific – December 13, 2022

# LANCE FRITZ

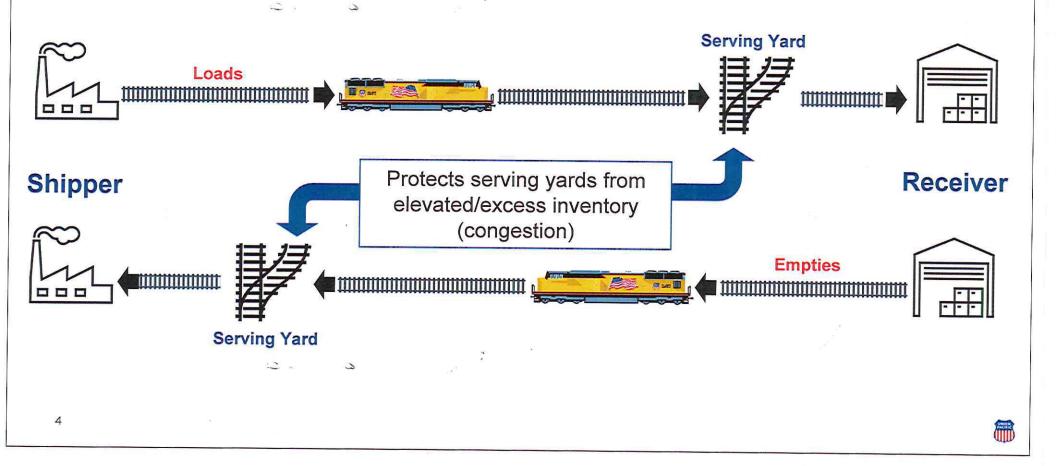
Chairman, President, and Chief Executive Officer

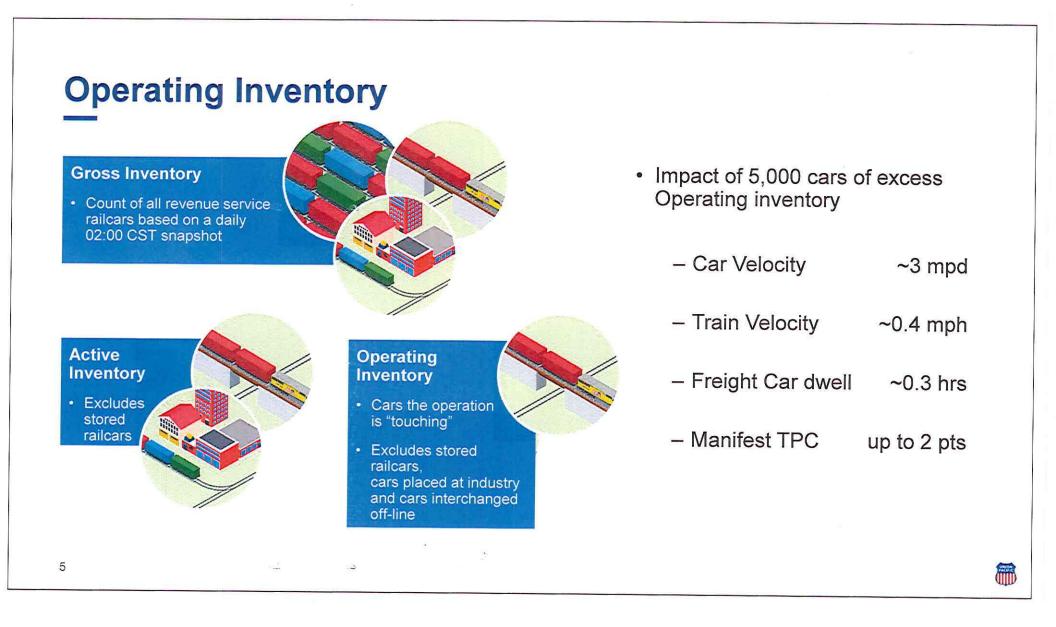
# ERIC GEHRINGER

**Executive Vice President Operations** 

## **Private Car Inventory Management**

**Process for Elevated Local Serving Area Inventory** 





### **UP Actions to Recover Network**

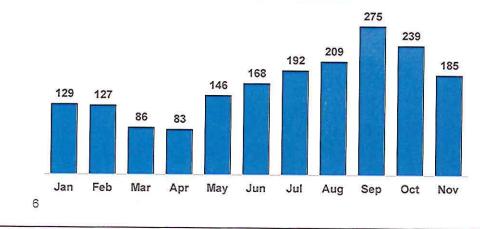
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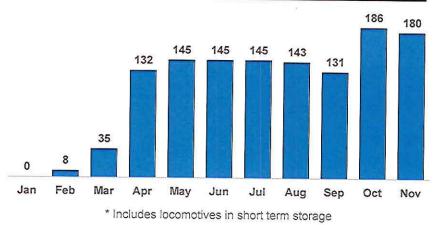
2022 by month



#### **TE&Y Borrowouts**



#### Road Locomotives Added Since Jan '22\*



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## **KENNY ROCKER**

**Executive Vice President Marketing and Sales** 

# BRAD MOORE

Vice President Customer Care and Support

## **CIMS - Serving Area**

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Engagement Process						
Purpose	Prevent excess inventory from impacting serving yard operations					
Control Limit	د Each customer has dynamic Maximum Inventory Threshold (MIT)					
Engagement	MIT is exceeded or projected to exceed					
Request (Day 1)	Customer asked to increase consumption, reduce inbound flow, or provide other actionable plan					
Action (Day 7)	<ul> <li>a) Remove from list if not excess</li> <li>b) Grant 7 more days if action plan submitted</li> <li>c) Embargo if customer is still excess and/or action plan not in place</li> </ul>					

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## **CIMS- Serving Area**

### **Customer Process Illustration**

CURRENT INVENTORY		AVERAGE RELEASE RATE		PIPELINE		PROJECTED INVENTORY	
On Hand Count	31	7 Day	1.4	Day 4 En Route	3	Day 4 On Hand	24
Customer MIT	10	28 Day	2.3	Total En Route	17	Day 4 MIT Available	-14
MIT Available	-21	56 Day	2.5				
	~	14 Day IS&P%	100	1			

- · Customer has more than 22 days of inventory in the serving yard
- Release rate is slowing down

- Embargo will pause new traffic but allow customer to work off existing inventory
- · Service will continue for outbounds and existing local inventory



## **CIMS Serving Area Evolution**

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### CIMS Pre-2018

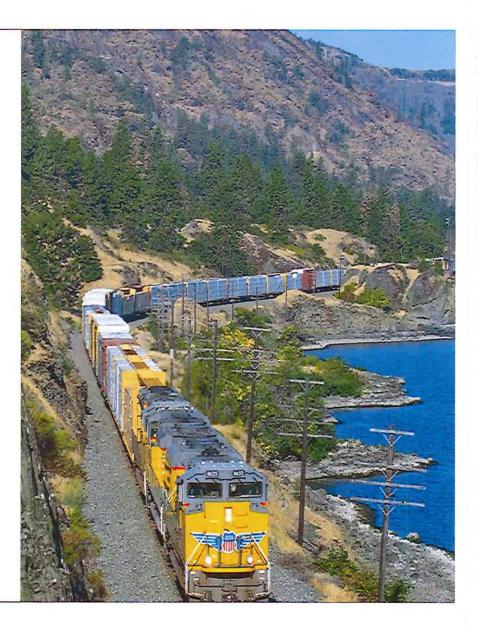
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- Fixed metrics identifying excess inventory
- · Alert after serving yard was impacted
- · Multi-layered decision making

### CIMS Post-2018

- · Dynamic MIT to identify excess inventory
- Alert <u>before</u> serving yard is impacted
- · Focused decision-making process

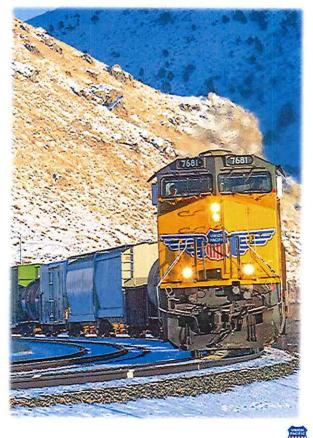
- CC&S consults with other Departments but makes the final call
- Increased customer visibility soon via new tech



### **Private Car Pipeline Management**

**Process for Elevated Customer Owned Car Fleets** 

- · Data driven process to calculate optimum size of customer owned car fleets
- · Listened to feedback from our customers, simplified methodology
- Methodology simplifications included:
  - Inventory target logic based on average daily releases and scheduled transit time (with 24-hour buffer as recognition of transit challenges)
  - Ability to review lane specific (origin-destination pair) details or customer parent and plant/facility locations
  - Expanded daily average release rates from last 7 to last 14 days for a better representation of scheduled car cycles
  - Changed calculation of current inventory counts from 7-day average to current day
  - Included a 7-day self help period



## Embargoes

- Customer Inventory Management Systems (CIMS) has been around since the early 2000s
- Our approach to embargoes is data driven, narrowly tailored, and equitable
- Congestion embargoes are used as a last resort to address excess customer inventory levels, while not limiting growth

